

COMMUNITY SERVICE ASSESSMENT RUBRIC



RESEARCH INSTITUTIONS AND COMMUNITY SERVICE			
UNIVERSITAS NEGERI YOGYAKARTA			
MEASUREMENT OF CUSTOMER SATISFACTION IN COMMUNITY SERVICE			
by FIGURE COMMUNITY/TARGET COMMUNITY			
No. FRM/LPPM-KKN/522	Revision : 00	Date November 3 rd 2017	Page 1 from 1

Introduction:

The following instrument is a tool to capture customer satisfaction in Community Service activities which held in the community. Put a check mark (√) in the score column in accordance with your experience relating to the implementation of Community Service Program in the community. The higher the score you choose, it means the better your assessment of Community Service from LPPM UNY. Thank you for your cooperation.

No	STATEMENT	SCORE			
		1	2	3	4
1	Suitability of Community Service activities with community needs				
2	Student collaboration with the community				
3	Emerging aspects of community empowerment				
4	Increasing community motivation to the development of community				
5	The attitude/behavior of students in the community				
6	LPPM communication/coordination with the Local/Regional Government				
7	Conformity of implementation time with community activities				
8	Suitability of student provision with Community Service location				
9	Ability to build independence/self-sufficiency in community				
10	Community Service results can be utilized by the community				

Comments/suggestions/inputs for the implementation of community service:

Note:

4 = Very Good
3 = Good

2 = Fair
1 = Poor

Underwriter,

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